



TALX

What is The Work Number?



What is The Work Number?

- ❑ ***“The Work Number” provided by TALX is an automated service that allows organizations to outsource their employment/income verification process***
- ❑ ***This method of employment verification benefits the employee, employer and verifier community***

America's Leader in Electronic Employment & Income Verification

- ❑ 90% market share of electronic verifications**
- ❑ Over 85 million employee records**
- ❑ More than 40,000 verifiers use the service nationwide**



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Benefits of The Work Number



Employer Benefits

- ❑ Reduces employer costs for verifications
- ❑ Improves service to employees
- ❑ Enables employees to control access to their salary information
- ❑ Expedites approval process for employees and verifiers
- ❑ Reduces liability
- ❑ Potential reallocation of human resources

Employee Benefits

- ❑ Enables employees to control access to their salary information
- ❑ Expedites approval process for employees and verifiers

Verifier Benefits

- ❑ Immediate access to accurate and secure data
- ❑ Speeds up lending process by reducing processing time

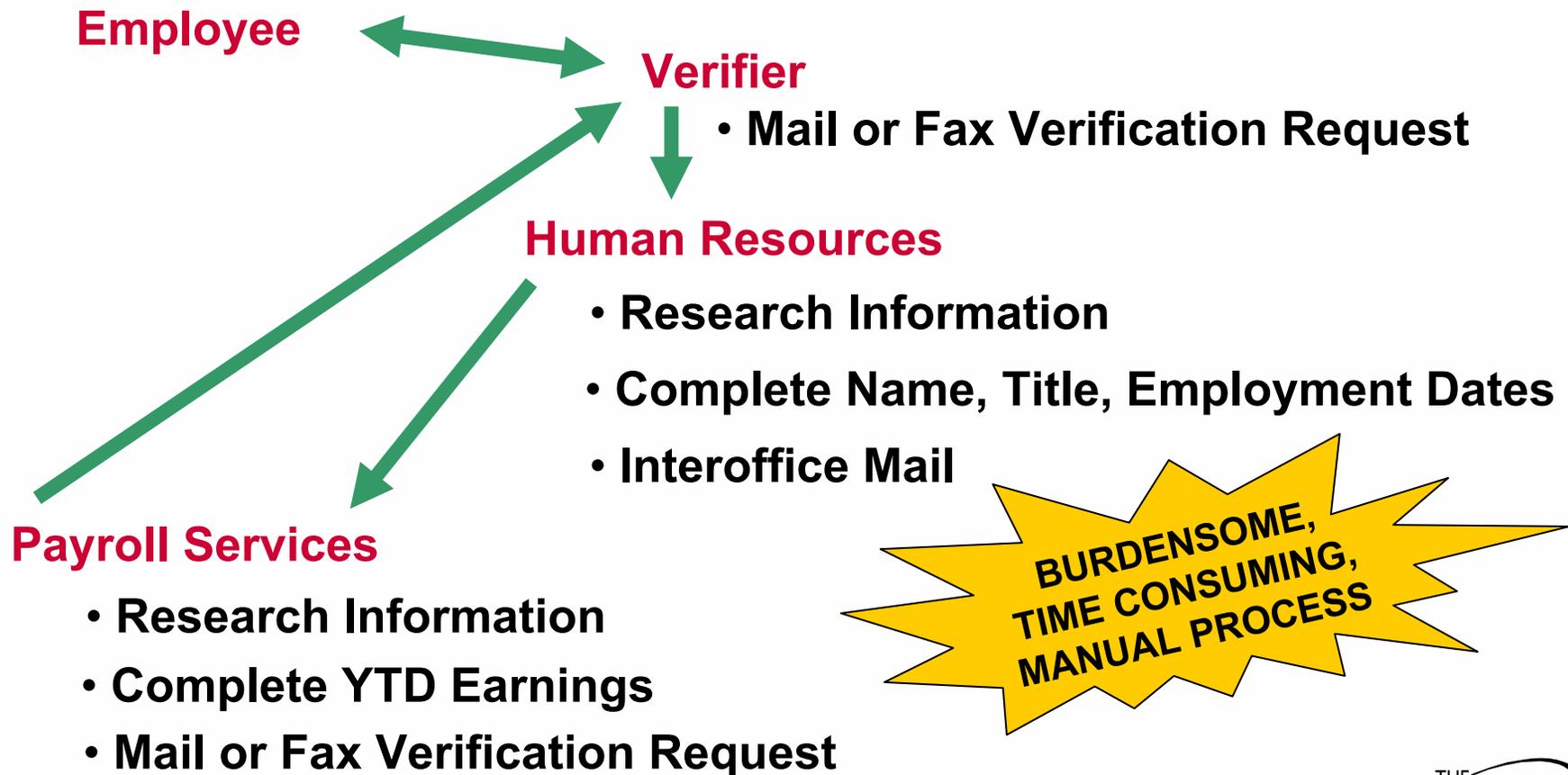


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How Does the Service Work?



Typical Manual Process



Simplified Process

Client sends employment
& payroll
data



Employee secures a
Salary Key for
lender



Verifier contacts TALX
to retrieve necessary
verification



THE
WORK[®]
NUMBER



TALX

www.theworknumber.com



Standard Functions

❑ Employee

- Request, Review or Cancel a Salary Key

❑ Employer

- Real-time entry of Employees' Status
- Block Employee Information upon request

Standard Functions

- Verifier**
 - Employment Only Verification**
 - Social Security Number
 - Name (spelled)
 - Most recent start and/or termination date
 - Job title (current or last)
 - Reference Number
 - Employment with Income Verification**
 - All Employment Only Information
 - Total Rate of Pay
 - Reference Number
 - Gross earning for YTD and for the past two years

How It Works

- ❑ **Payroll sends a file bi-weekly to the Work Number of all employees' pay information**
- ❑ **DOE Provides the employees with the web address and/or the 1-800 number and instructions on how to obtain a Salary Key. The verifier is provided all access options and instructions for requesting employment and income verifications.**
- ❑ **Employees can go to The Work Number and generate a Salary Key one of four ways**
 - Employee Self Service (ESS) – link to The Work Number
 - Go to The Work Number web site directly
 - Dial an 800 number with an automated voice system
 - Contact The Work Number – Call Center (hours of operation 8:00 a.m. – 9:00 p.m. Monday through Friday) on an 800 number for assistance or TDD Access

How It Works

- ❑ Employees **MUST** obtain a Salary Key in order to give the verifier access to their income information. A Salary Key is not required if the verifier only needs employment information (no income information). 65% of verifications are Employment Only (according to TALX Statistics) where no Salary key would be required.
- ❑ Employees provide their Social Security Number, employer/Agency code, and Salary Key to verifier, which gives the verifier permission to access their income information.
- ❑ The Salary Key is valid for one time use only.
- ❑ The Verifier contacts The Work Number and enters the employer code, employee's SSN, and the Salary Key.
- ❑ The Work Number system provides employment and income information to the verifier.
- ❑ The Work Number system assigns a unique reference number to each verification.

Security on the Web

- ❑ **The Work Number will require your Internet Browser support 128-bit encryption**
- ❑ **To receive a Salary Key an employee must enter his/her SSN and an assigned PIN number.**

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The No. 1 Employment Verification Service

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The Work Number is America's leader in automated employment and income verifications.

We've been selected by more than 1,000 employers. That means we help people get the information they need when someone's buying a home, applying for a job or seeking financial aid.

New Employers:

Brink's Home Security

Growing Strong!

Now **80 million** records available.



verifiers

For mortgage originators, lenders, pre-employment screeners and property managers.

social services

For eligibility programs, housing, child support enforcement and other public assistance needs.

employees

For employees needing to prove their employment and/or income to lenders, landlords, and prospective employers.

employers

For employers who want a best practice solution for automating employment and income verifications and W-2 processes.



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Questions?

